



## Privacy Policy

Effective Date: 8 Aug 2025

Last Updated: 8 Aug 2025

All Things Pets & More, LLC (“we,” “our,” or “us”) respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, and safeguard your information when you interact with our website, services, and communications.

### 1. Information We Collect

We may collect the following types of information:

a. Personal Information You Provide:

- Name
- Email address
- Phone number
- Physical address (for service visits or billing)
- Pet details (name, breed, health or medication information provided for care)

b. Automatically Collected Information (when you visit our website):

- IP address
- Browser type and version
- Pages you visit
- Date and time of visits

c. Payment Information:

If you pay for services online, your payment is processed through secure third-party payment

processors (e.g., PayPal, Square, etc.). We do not store your credit card information.

## **2. How We Use Your Information**

We may use your information to:

- Provide and manage pet care services you request
- Communicate with you regarding appointments, updates, or questions
- Send invoices, receipts, and payment confirmations
- Improve our services and website
- Comply with legal obligations

## **3. Sharing Your Information**

We do not sell, rent, or trade your personal information.

We may share your information with:

- Service providers who assist in operating our business (e.g., payment processors, scheduling software)
- Legal authorities if required to comply with law or to protect our rights, safety, or property

## **4. Data Storage and Security**

We take reasonable measures to protect your personal information from unauthorized access, use, or disclosure. These include:

- Secure website connections (HTTPS)
- Password-protected systems
- Limited access to personal information by authorized personnel only

## **5. Cookies and Tracking Technologies**

Our website may use cookies or similar tools to enhance your browsing experience and analyze website traffic. You can adjust your browser settings to refuse cookies if you prefer.

## **6. Your Rights**

You have the right to:

- Request access to the personal data we hold about you
- Request corrections to your information
- Request deletion of your personal information (subject to legal retention requirements)

To exercise these rights, contact us at:

- AllThingsPets17@gmail.com
- (618) 603-3030

■ O'Fallon, IL

## **7. Third-Party Links**

Our website may contain links to third-party websites. We are not responsible for the privacy practices of those sites.

## **8. Children's Privacy**

Our services are not directed to individuals under 18. We do not knowingly collect information from children.

## **9. Changes to This Policy**

We may update this Privacy Policy from time to time. Any changes will be posted on our website with an updated effective date.

## **10. Contact Us**

If you have questions about this Privacy Policy or our data practices, please contact:

All Things Pets & More, LLC

■ AllThingsPets17@gmail.com

■ (618) 603-3030

■ O'Fallon, IL